



April 7, 2020

**Dear Valued Customers,**

As the novel coronavirus (COVID-19) begins to impact our community and daily lives, we want to remind you that the health and safety of our customers and our employees is our highest priority. At this time, Fireweed Helicopters is closely monitoring the latest information and advisories from the Public Health Agency of Canada and Transport Canada.

To ensure the health and safety of both our customers and our employees we have elevated our existing sanitizing processes and procedures even further, including, but not limited to:

-We will continue to sanitize all helicopters after each flight with an extended cleaning process. This includes door handles, seats, seat belts, hand holds, headsets and any other high contact area.

-We have asked our pilots to minimize hand contact with guests.

-Helicopter headsets will continue to be sanitized before each flight and we ask guests to only use the microphone when needed.

We ask that if you have a booking scheduled and are exhibiting signs of a cold or flu to please contact us immediately and we would be happy to re-schedule your flight at no charge.

We would also like to take this time to remind you that for all inquiries and prospective bookings please contact the Whitehorse office directly at 867-668-5888 and we will direct your call accordingly. We appreciate your business and look forward to continuing to work with you in the future.

If you have any further questions or concerns please do not hesitate to contact me.

Kind regards,

**Bruno Meili**

A handwritten signature in black ink, appearing to read "Bruno Meili", with a long, sweeping flourish extending to the right.

Bruno Meili  
Owner & Operations Manager  
Fireweed Helicopters Ltd.  
867-668-5888